

A sample image of the document template configured for a quote document.

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Statement of Work

UNPUBLISHED CHANGES

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Global Modern Services

Statement of Work

Customer	~Contingent Worker~
Opportunity Name	Name
Start Date	Start Date +TG

This Statement of Work (SOW) is issued pursuant to the terms and conditions set forth in the Master Services Agreement.

Scope of Services

Global Modern Services, Inc. (GMS) will perform the Services as described below and provide the deliverables and (individually and collectively, "Deliverables") specified herein, including the mutually agreed upon project plan. The parties acknowledge that the scope below sets forth the general framework and overall objectives of both parties' obligations under this SOW, but that the Project Plan will set forth details relating to deliverables, milestones, specific tasks of each party.

General Description	The scope of this services engagement is defined by the following concepts:
Project Approach	REQUIREMENTS VALIDATION: Requirements (functional, integration, and product enhancement requests) will be documented by Customer reviewed by GMS. IDENTIFIED GAPS: Functionality gaps and associated solution/workarounds will be documented by GMS, reviewed by Customer. SPRINT BASED APPROACH: This project will be executed using an iterative, sprint-based, approach. Customer and GMS will execute Sprints (shown below) using a subset of the overall scope.
Customer Services	GMS will provide the following customer success services: - Manage the support team and all the support processes (Incident, Problem, Fulfillment and Change. - Provide single point of contact for support management - Provide end to end service management for the GMS application
Go Live Approach	Only new quotes will be created upon entering Production. Quotes currently in process at the time of entering Production ("in flight") will not be migrated to GMS.

Format

Dynamic Data

Conditions

Q Search

+ ~Contingent Worker~ Taggable

+ ~Contingent Worker~ Type Taggable

+ ~Country~ as Worktag Taggable

+ ~Employee~ as Worktag Taggable

+ ~Employee~ Type Taggable

+ ~Gender~ Taggable

+ ~Plan~ Dimension as ~Contingent Worker~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Contingent Worker~ Type +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Country~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Employee~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Project~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Project~ Hierarchy +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Project Phase~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Project Role~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Project Task~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Sponsor~ +TG ~Plan~ Dimension

+ ~Plan~ Dimension as ~Supervisor~